

postal24p

Postal Mail

In 2010, 2011, and 2012, the Tucson pharmacy communicated with me using postal mail (regular mail)..

If I was made to appear at fault for not getting my medicine in 2013 by my not having a telephone, why wasn't postal mail used as it was in 2010, 2011, and 2012 when I did not have a telephone?

NOTE DATED: 10/13/2010 07:10
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 10/13/2010 07:10 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is
at goal range and I do not recommend any changes in your warfarin dose.

SINCE YOUR INR WAS DRAWN YESTERDAY I HAVE CANCELLED YOUR 10/25/10 INR
APPOINTMENT.

Your next blood draw time is Nov 9,2010 at the TUCSON VAMC OUTPATIENT BLOOD DRAW
(BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns,
please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 10/12/10 15:49 2.7 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 4.5mg Fri; 3mg all other days.

REASON FOR WARFARIN: St Judes AVR

signature

Signed by: /es/ LINDA DAVIDSON
Clinical Pharmacy Technician
10/13/2010 07:12
REQUIRES COSIGNATURE

NOTE DATED: 01/18/2011 10:38
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 01/18/2011 10:34 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 01/14/11 and I see you were not able to make it. Please stop by the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) now and anytime during the week of Jan 25,2011 to get your next INR drawn.

If you cannot make this appointment or have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
01/18/2011 10:40
REQUIRES COSIGNATURE

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 01/25/2011 06:56
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 01/25/2011 06:56 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is close to the desired range and I do not recommend any changes in your warfarin dose.

Your next blood draw time is Feb 14, 2011 at the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns, please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 1/24/11 14:56 2.3 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 4.5mg Fri; 3mg all other days.

REASON FOR WARFARIN: St Judes AVR

signature

Signed by: /es/ LINDA DAVIDSON
Clinical Pharmacy Technician
01/25/2011 06:57
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONELL, ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed: 01/25/2011 06:57
Pt Loc: OUTPATIENT Ph: (000) 000-0000
===== CONFIDENTIAL INFORMATION =====

MEDICAL RECORD

Progress Notes

NOTE DATED: 02/23/2011 09:57
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 02/23/2011 09:57 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on
and I see you were not able to make it.

Please come to the Tucson VA Hospital OUTPATIENT BLOOD DRAW anytime between now
and 03/03/11 to get your INR drawn for your warfarin.

If you cannot make this appointment or have any questions or concerns please
call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Signed by: /es/ LINDA DAVIDSON
Clinical Pharmacy Technician
02/23/2011 09:58
REQUIRES COSIGNATURE

OCONNELL, ANTHONY MINER
225-52-7637 DOB:10/25/1941

VAMC TUCSON
Pt Loc: OUTPATIENT

Printed:02/23/2011 09:58
Vice SF 509

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 04/11/2011 12:41
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 04/11/2011 12:41 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 03/28/11 and I see you were not able to make it. I have rescheduled you for 04/21/11

If you cannot make this appointment or have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Please stop by the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600)now and anytime between 04/21/11 to get your next INR drawn.

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
04/11/2011 12:44
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONNELL, ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed:04/11/2011 12:45
Pt Loc: OUTPATIENT Ph: (000)000-0000
===== CONFIDENTIAL INFORMATION =====

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 05/09/2011 13:58
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 05/09/2011 13:58 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is at goal range and I do not recommend any changes in your warfarin dose.

Your next blood draw time is Jun 6, 2011 at the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns, please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 5/9/11 12:36 3.4 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 4.5mg on Fri and 3mg all other days

REASON FOR WARFARIN: ST JUDES AVR

signature

Signed by: /es/ NOEL PANSELL
Pharmacy Tech
05/09/2011 14:00
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONNELL,ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed:05/09/2011 14:00
 Pt Loc: OUTPATIENT Ph: (000)000-0000
===== CONFIDENTIAL INFORMATION =====

NOTE DATED: 07/29/2011 07:46
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 07/29/2011 07:46 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is
at goal range and I do not recommend any changes in your warfarin dose.

Your next blood draw time is Aug 24,2011 at the TUCSON VAMC OUTPATIENT BLOOD
DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns,
please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 7/28/11 13:44 3.4 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 4.5mg on Fri and 3mg all the other days

REASON FOR WARFARIN: AVR ST JUDES

signature

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
07/29/2011 07:48
REQUIRES COSIGNATURE

NOTE DATED: 08/26/2011 10:24
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 08/26/2011 10:24 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 08/24/11 and I see you were not able to make it. Please come to the Tucson VA Hospital OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) as soon as possible to have your INR drawn. There is a lab order on file at the main VA.

If you have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
08/26/2011 10:26
REQUIRES COSIGNATURE

NOTE DATED: 09/01/2011 13:33

LOCAL TITLE: ANTI-COAGULATION PHONE CLINIC

STANDARD TITLE: TELEPHONE ENCOUNTER NOTE

VISIT: 09/01/2011 13:33 TUC PHARM ANTI COAG PHONE-X

S: I could not call patient as patient does not have a phone. Emergency contact number (Susan Perry) is disconnected I did email patient earlier today and asked him to call me, but so far I have not received a call back. Per record, patient is currently taking the following warfarin dose: 4.5mg on Fri and 3mg all the other days.

O: Warfarin indication: artificial heart valve. with goal INR: 2.5-3.5

PT/INR Coll. date	PT	INR
9/1/11 08:23	41.9 H	4.0 H
7/28/11 13:44	37.2 H	3.4 H
7/14/11 14:14	40.7 H	3.8 H
6/10/11 12:17	32.1 H	2.9 H
5/9/11 12:36	37.0 H	3.4 H

A: INR too high for valve replacement. Pt currently needs less warfarin.

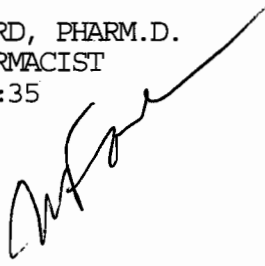
P: Decrease warfarin dose to 3mg every day.

1 TABLET WARFARIN DAILY

I will send this information out in the mail. If patient calls me back at 520-792-1450 x 1-4598, I will also let him know information over the phone.

Repeat PT/INR blood draw on: 9/22/11

Signed by: /es/ MARJORIE A FORD, PHARM.D.
CLINICAL PHARMACIST
09/01/2011 15:35



*send 3,
I emailed her
& asked her
to reply.*

if QUESTIONS CALL

792-1450 x 4598

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 09/26/2011 08:12
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 09/26/2011 08:12 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 09/22/11 and I see you were not able to make it. Please come to the Tucson VA Hospital OUTPATIENT BLOOD DRAW (BEIWEEN 0730 and 1600) as soon as possible to have your INR drawn. There is a lab order on file at the main VA.

If you have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
09/26/2011 08:16
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONNELL, ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed:09/26/2011 08:16
Pt Loc: OUTPATIENT Ph: (000) 000-0000
===== CONFIDENTIAL INFORMATION =====

NOTE DATED: 10/04/2011 11:42
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 10/04/2011 11:42 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 09/22/11 and 10/03/11 and I see you were not able to make it.

I have rescheduled you for 10/18/11.
Please stop by the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) anytime between now and 10/18/11 to get your next INR drawn.

We need to monitor you on a regular basis to make sure that your warfarin is being safely and effectively administered. It is very important that you make this appointment as we have not had INR for you since 09/01/11 and at that time it was high at 4.0. Please get labs done, no later than 10/18/11.

If you cannot make this appointment or have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or (520)792-1450 ext. 5386.

Thank You,

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
10/04/2011 11:48
REQUIRES COSIGNATURE

NOTE DATED: 10/06/2011 10:28
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 10/04/2011 11:42 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is at goal range and I do not recommend any changes in your warfarin dose.

Your next blood draw time is Nov 2,2011 at the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns, please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 10/5/11 15:25 3.2 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 3mg Daily

REASON FOR WARFARIN: AVR ST JUDES

signature

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
10/06/2011 10:30
REQUIRES COSIGNATURE

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 11/03/2011 09:45
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 11/03/2011 09:45 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is
at goal range and I do not recommend any changes in your warfarin dose.

Your next blood draw time is Nov 29,2011 at the TUCSON VAMC OUTPATIENT BLOOD
DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns,
please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 11/2/11 14:46 2.9 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 3mg Daily

REASON FOR WARFARIN: AVR ST JUDES

signature

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
11/03/2011 09:47
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONNELL,ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed:11/03/2011 09:47
Pt Loc: OUTPATIENT Ph: (000) 000-0000
===== CONFIDENTIAL INFORMATION =====

** WORK COPY - NOT FOR MEDICAL RECORD **

Progress Notes

NOTE DATED: 01/03/2012 10:27
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 01/03/2012 10:27 TUC PHARM ANTI COAG CHART-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

I had you on my calendar to get your blood drawn for your Warfarin on 11/29/11 and 12/30/11 and I see you were not able to make it. Please come to the Tucson VA Hospital OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) as soon as possible to have your INR drawn. There is a lab order on file at the main VA.

If you have any questions or concerns please call my clinic at 1-800-470-8262 ext 5386 or 792-1450 ext. 5386.

Thank You,

Signed by: /es/ NOEL PANNELL
Pharmacy Tech
01/03/2012 10:29
REQUIRES COSIGNATURE

WORK COPY ===== UNOFFICIAL - NOT FOR MEDICAL RECORD ===== DO NOT FILE
OCONNELL, ANTHONY MINER SOUTHERN ARIZONA VA HCS Printed: 01/03/2012 10:29
Pt Loc: OUTPATIENT Ph: (000) 000-0000
===== CONFIDENTIAL INFORMATION =====

NOTE DATED: 01/17/2012 13:44
LOCAL TITLE: PHARMACY ANTI-COAG LETTER
STANDARD TITLE: PHARMACY LETTERS
VISIT: 01/17/2012 13:36 TUC PHARM ANTI COAG PHONE-X

ANTHONY MINER OCONNELL
439 SOUTH VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear: ANTHONY MINER OCONNELL

Listed below are your lab results for your warfarin. Your INR is above the desired range and I recommend holding a dose of you warfarin when you receive this letter.

PER REVIEW OF RECORDS I SEE YOU DO NOT HAVE AN ACTIVE PHONE NUMBER. YOUR WARFARIN CARE WILL BE TRANSFERRED TO THE SAGUARO CLINIC PHARMACIST UNTIL YOU HAVE ESTABLISHED AND ACTIVE PHONE NUMBER AS YOU CANNOT BE IN THE PHONE CLINIC WITHOUT A PHONE.

Your next blood draw time is Jan 31, 2012
at the TUCSON VAMC OUTPATIENT BLOOD DRAW (BETWEEN 0730 and 1600) .

If you have changed any medications or if you have any questions or concerns, please call the anticoagulation clinic at 1-800-470-8262 extension 1-5386.

Last INR:

INR 1/13/12 15:39 4.2 H

GOAL INR: 2.5-3.5

CURRENT WARFARIN DOSE: 3mg daily

REASON FOR WARFARIN: AVR

signature

Signed by: /es/ Ashley Knickerbocker-Manns, PharmD.
CLINICAL PHARMACIST
01/17/2012 13:51
Digital Pager: 5303

No Postal Mail

In 2013 the Tucson pharmacy does not communicate with me using postal mail,

Sent: 04/04/2013 11:23 AM
From: VANHOESEN, ERIC
To: OCONNELL, ANTHONY
Message ID#: 98503342
Subject: General Inquiry

Mr. O'Connell,

I am writing in regard to your warfarin/anticoagulation management. As you have likely already heard, unfortunately the pharmacists in our Anticoagulation Clinic do not have access to Secure Messaging. Because I work with Green Valley in a different capacity, I do have access to Secure Messaging. I was asked by the Anticoagulation Clinic Pharmacist, Marjorie Ford, to send you a message to request that you contact her at your earliest convenience. She would like to work with you to find a solution for your warfarin management. If you can get access to a phone, she can be reached at 520-792-1450, extension 4598.

Eric Van Hoesen, Pharm.D.
Clinical Pharmacist

Previous Messages in Thread