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Sent: 01/22/2013 02:10 PM

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 78142433

Subject: General
General Inquiry

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not sure what I am supposed to phone you for. If about the colonoscopy; you need to contact the GI department.

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-----Original Message-----
 Sent: 01/21/2013 10:29 PM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoine in Prescott that and follow his advice.

Sent: 04/04/2013 11:23 AM
From: VANHOESEN, ERIC
To: OCONNELL, ANTHONY
Message ID#: 98503342
Subject: General General Inquiry

Mr. O'Connell,

I am writing in regard to your warfarin/anticoagulation management. As you have likely already heard, unfortunately the pharmacists in our Anticoagulation Clinic do not have access to Secure Messaging. Because I work with Green Valley in a different capacity, I do have access to Secure Messaging. I was asked by the Anticoagulation Clinic Pharmacist, Marjorie Ford, to send you a message to request that you contact her at your earliest convenience. She would like to work with you to find a solution for your warfarin management. If you can get access to a phone, she can be reached at 520-792-1450, extension 4598.

Eric Van Hoesen, Pharm.D.
Clinical Pharmacist

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Sent: 04/11/2013 12:07 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100607059
Subject: General General Inquiry

Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept.

Previous Messages in Thread

-----Original Message-----

Sent: 04/10/2013 05:15 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637



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Sent: 04/11/2013 02:11 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 100671642

Subject: General Inquiry

ANP Randi Schmeling,

Thank you for responding.

I do not understand your "Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept"

Dr Rindone messaged me this morning saying "I cannot renew these since Prescott VA is no longer following you ?. You need to contact Randi to have her renew all your prescriptions ?. Sorry, those are the rule".

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2 as of April 10? Are you looking at a different screen than I am on MyHealthVet?

Please refill my prescriptions. Thank you.

Anthony O'Connell 7637

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Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337223
Subject: General General Inquiry

- 1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
- 2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

Previous Messages in Thread

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637



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Sent: 05/15/2013 10:54 AM [Next Message](#)

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 110820390

Subject: General General Inquiry

We have answered your questions many times-my MSA, the pharmacist, social worker and myself. We cannot continue to write the same thing over and over. We do not have the time to keep repeating ourselves as we have many other patients. We have answered your medication issue; they were sent out. If you have not received them, then you need to go to main va to the pharmacist since you do not have a phone. You are misusing the system because you keep writing the same thing over even though we have answered your questions. and do not use outlook again-it is not a secure site and I will not respond back in outlook.

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-----Original Message-----
 Sent: 05/13/2013 08:56 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,