

1 Fill VA 2

Prescott VA (NAVAHCS)

VA 2 (Prescott) sent me medicine on May 1, June 17, and June 28, 2013. All the bottles say "Provider: Nanson J.". Nanson J. was my previous primary care provider.

The bottles also say "Last Refill" and "Fill: 4 of 4" or "Fill: 5 of 5", and the enclosed refill request forms say "No Refills Remaining" and "Refill: 4 of 4" or "Refill: 5 of 5". Only 1 fill is sent but the "Refill: 4 of 4" or "Refill: 5 of 5" makes it appear as if 4 or 5 fills were sent.

The VA web site shows there are 0 refills remaining on May 6 and 0 refills remaining on July 1. It is not possible for 4 fills of 90 days each or 5 refills of 60 days each to occur in the 56 days between May 6 and July 1.

What is the intent of sending 1 fill but making it appear as if 4 or 5 fills were sent?

(Comment: I did not print out the refill status just before May 1 because I did not realize that the status can only be printed out that day: I did realize that I should print out the refill status each day. I received the medicine dated May 1 after May 1.)

GOOD

May 6, 2013



It is not possible for 4 fills of 90 days each or 5 fills of 60 days each to occur in the 56 days between May 6 and July 1. Only 1 fill is sent but it is made to appear as if 4 or 5 fills were sent.

**Refill Prescription Information
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [05/06/2013 at 1633]

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Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973800 DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973802 FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973804 METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973808 TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

GOOD**July 2, 2013**
**Refill Prescription Information
(Active Prescriptions of ANTHONY OCONNELL)**
Last updated [07/02/2013 at 1033]
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Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	5/8/2013	0	RX#4973800 DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	3/22/2013	5/8/2013	0	RX#4973802 FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	3/22/2013	5/8/2013	0	RX#4973804 METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	3/22/2013	5/8/2013	0	RX#4973808 TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

GOOD

July 3, 2013



The "Last Refills" of 5/9/13 have 2 refills added on 7/3/13

**Refill Prescription Information
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [07/03/2013 at 1651]

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Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

8/14



**Refill Prescription Information
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [08/14/2013 at 0526]

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Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	7/7/2013	10/3/2013	1	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

GOOD**August 15, 2013**
**Refill Prescription Information
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [08/15/2013 at 1317]

Help

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	7/7/2013	10/3/2013	1	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION



Summary