

ups7p

Sent: 04/11/2013 12:07 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100607059
Subject: General General Inquiry

Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept.

Previous Messages in Thread

-----Original Message-----

Sent: 04/10/2013 05:15 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337223
Subject: General General Inquiry

- 1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
- 2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

Previous Messages in Thread

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Sent: 05/08/2013 01:23 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 108738181
Subject: General Inquiry

Mr. Oconnel

Your medication was sent out to you, you will receive it in the mail.

ANP Schmeling does not have your "will" she does not keep any patient records in her office. Please refrain from continuing to ask her for this. You can contact the main facility at (520)792-1450 if you have questions regarding your "will".

I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day
Fabian

Previous Messages in Thread

-----Original Message-----

Sent: 05/08/2013 10:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me.

Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

MEDICAL RECORD

Progress Notes

NOTE DATED: 05/09/2013 13:34
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 03/27/2013 14:30 GV SCHMELING

ANTHONY MINER OCONNELL
439 S VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Signed by: /es/ Randi Schmeling, ANP
Adult Nurse Practitioner
05/09/2013 13:39

SOUTHERN ARIZONA VA HCS
Pt Loc: OUTPATIENT

Printed:05/09/2013 13:39
Vice SF 509

Sent: 05/09/2013 03:41 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 109200242
Subject: General Inquiry

Mr. Oconnell

I addressed your medication issue yesterday is there something else going on. Your medication was sent out from the main facility to you and should arrive shortly.

This clinic and ANP Schmeling does not hold any copies of patient records, if you would like to receive your living will please contact release of information at the main facility at (520)792-1450.

I hope this has answered your questions about your medication and living will. We need to get past this and assist you with the care you may need.

Thank you
Fabian

Previous Messages in Thread

-----Original Message-----
Sent: 05/09/2013 12:39 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?



Close Secure Messaging X

You are logged in as: ANTHONY OCONNELL

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Sent: 05/15/2013 10:54 AM [Next Message](#) ➔

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 110820390

Subject: [General](#) General Inquiry

We have answered your questions many times-my MSA, the pharmacist, social worker and myself. We cannot continue to write the same thing over and over. We do not have the time to keep repeating ourselves as we have many other patients. We have answered your medication issue; they were sent out. If you have not received them, then you need to go to main va to the pharmacist since you do not have a phone. You are misusing the system because you keep writing the same thing over even though we have answered your questions. and do not use outlook again-it is not a secure site and I will not respond back in outlook.

Previous Messages in Thread

-----Original Message-----
 Sent: 05/13/2013 08:56 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,

Sent: 10/24/2013 04:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 172402909
Subject: General General Inquiry

I will not answer in Outlook as you should not be using it.

I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone. They can trace them and provide a refill if they were lost.

Regarding cardiology, you requested the referral since you were having chest pain. Therefore they ordered a stress test and changed your cholesterol medication since your cholesterol was not at the goal they wished. If you have any questions regarding any of this, I suggest you drive to the main VA and make a followup appointment with cardiology to discuss since you do not have a phone and cannot call them.

To change your living will, make an appointment with the social worker to get a new one with your current wishes on file.

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